



# ASACB Town Hall Meeting

Denver, CO

June 7, 2022



# ISO/AS Update

The ISO 9001:2015 standard was past due for review of a potential revision. ISO/TC 176/SC 2 body established TG 05. The Strategic Planning and Operations Task Group (SPOTG) identified a potential need to revise the ISO 9001 standard. The SPOTG meet in March 2021:

- Systemic review of ISO 9001 was accomplished
  - 36 members in favor of confirming the standard
  - 32 members in favor of revising it
- User Survey – 8,300 respondents from 149 countries
  - 2221 votes for Option A – Leave ISO 9001 unchanged
  - 1950 votes for Option B – Revise ISO 9001

The final decision as of March 1, 2022 , was not to revise ISO 9001.



# ISO/AS Update Continued

The IAQG and its three sectors' Americas Aerospace Quality Group, European Aerospace Quality Group, Asia Pacific Aerospace Quality Group decided to review the AS9000 series standards in lieu of the final decision not to revise the ISO standard. Working Groups were convened to begin the five-year review of each AS9000 series standard.

The IAQG sent out a call for comments within all sectors and certified organizations. The responses were compiled using the 5-Year Review Master Comment Review Template (MCRT).

- 9100 standard had 189 comments
- 9110 standard had 24 comments
- 9120 standard had 14 comments

The final MCRT was provided to each working group which in turn reviewed and collectively determined value with comments. Value options were Considered, Noted, or Not Considered. ASA/ASACB is actively participating on the AS9120B review working Group to represent our industry. The MCRT review was held in Charlotte, NC on March 15, 2022. The outcome was 8 Noted and 6 Not Considered. What does mean? No specific changes based on the submitted comments. This doesn't mean additional comments or suggestions are not being considered that are brought up by the review working group. The next review working group meeting will be held in July 2022.



# ISO/AS Update Continued

New revisions of the following standards have been or pending release.

- 9104-1 Requirements for Aviation, Space and Defense Quality Management System Certification Programs
- 9104-2 Requirements for Oversight of Aerospace Quality Management System Registration/Certification Programs
- 9104-3 Requirements for Aerospace Auditor Competency and Training Courses

The changes to 9104-1 will impact how audits are managed and audit time is determined. ASACB is holding a workshop June 7, 2022, to discuss the new revision on the certification body and certified organization.

The changes to 9104-3 define more oversight and performance monitoring of certified auditors under the AS9000 sector scheme. These new requirements have been defined to provide a clear path for auditor development, improvement, and when necessary, suspension and/or withdrawal of an auditor's credentials.

The IAQG has developed and released 19 additional standards for the betterment of the Aviation, Space and defense industries. To find out more information type <https://iaqg.org/standards> in your web browser.

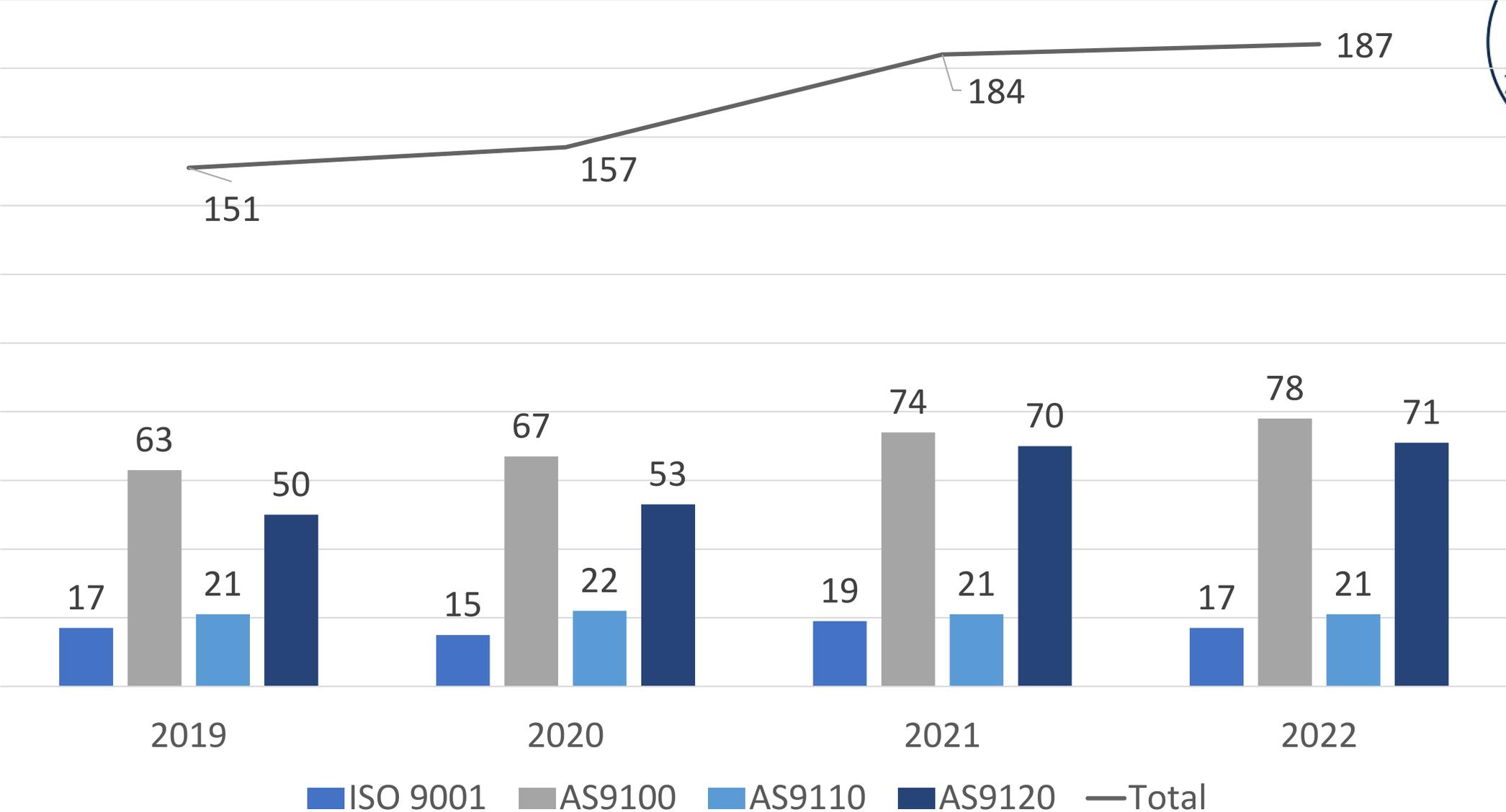


# ISO/AS Update Continued

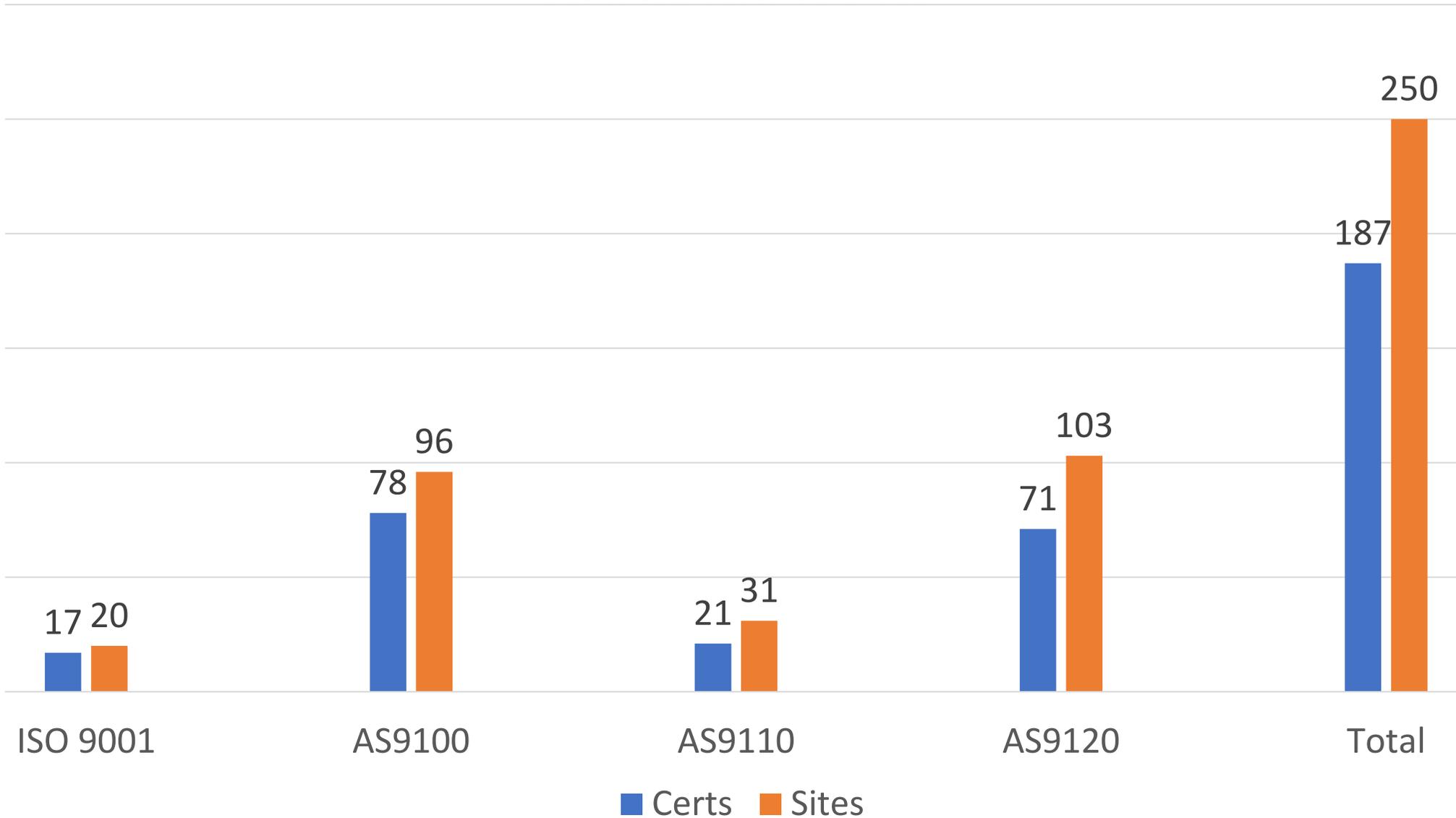
ASACB recently completed its re-accreditation audit through ANSI National Accreditation Board (ANAB). The audit outcome was very positive with one minor non-conformance issued under the Aerospace sector scheme and one request for information. The following chart shows office audit outcomes over the last 5-years with considerable improvement of our quality system within the three-years.

2017	2018	2019	2020	2021	2022
6 NCRs total	6 NCRs total	15 NCRs total	2 NCRs total	6 NCRs total	1 NCR total
5 AS Minors	6 AS Minors	1 AS Major	1 AS Minors	1 AS Major	1 AS Minor
1 ISO Minor		12 AS Minors	1 ISO Minor	1 ISO Major	1 RFI
		2 ISO Minors	1 RFI	4 AS Minors	
				1 RFI	

# Clients by ISO/AS Standards



# Certifications vs Sites



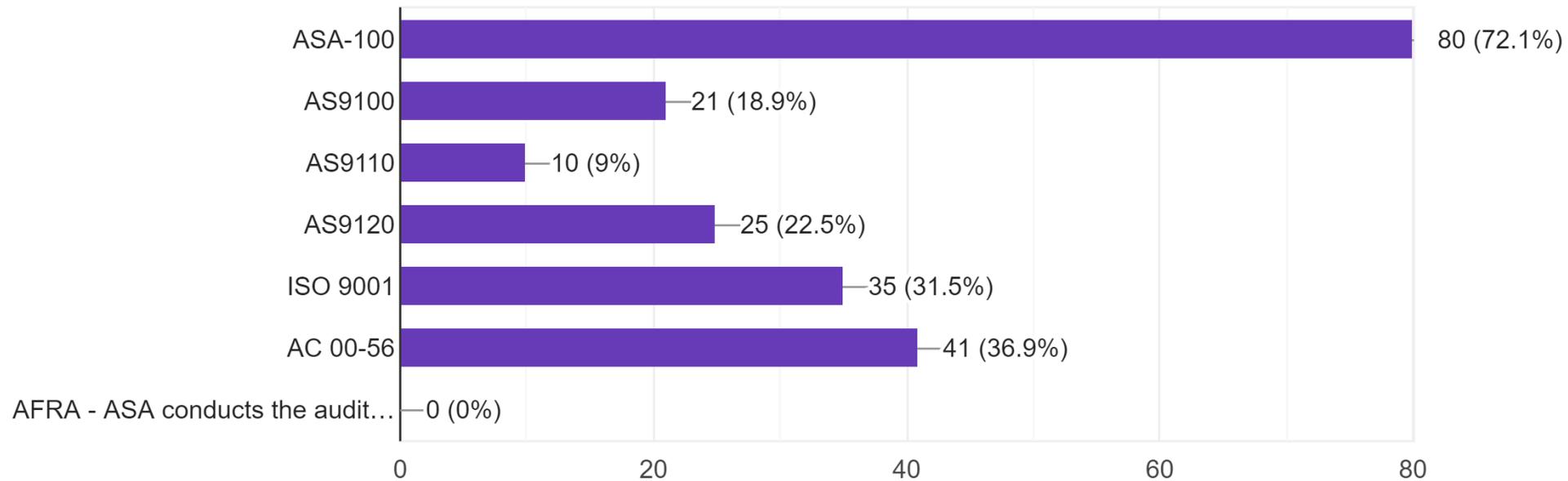


## Survey Results from ASACB certified organizations



### 1. Please select your current certifications / accreditations with ASA / ASACB.

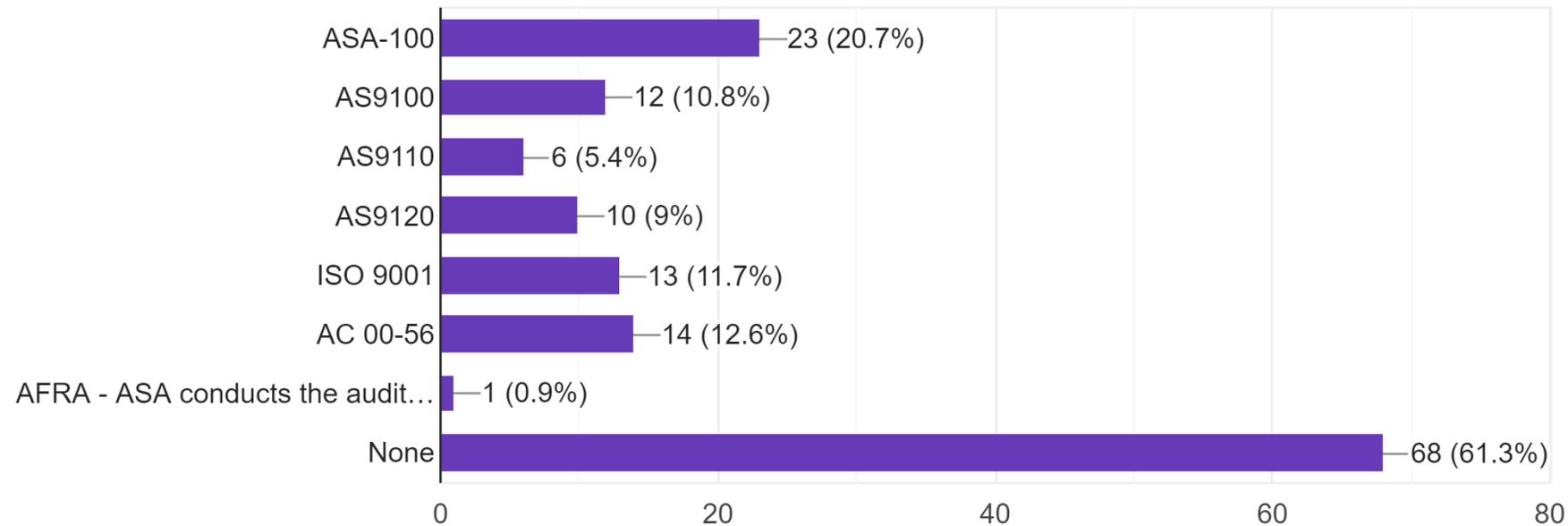
111 responses





## 2. Please select possible future certifications / accreditations needs.

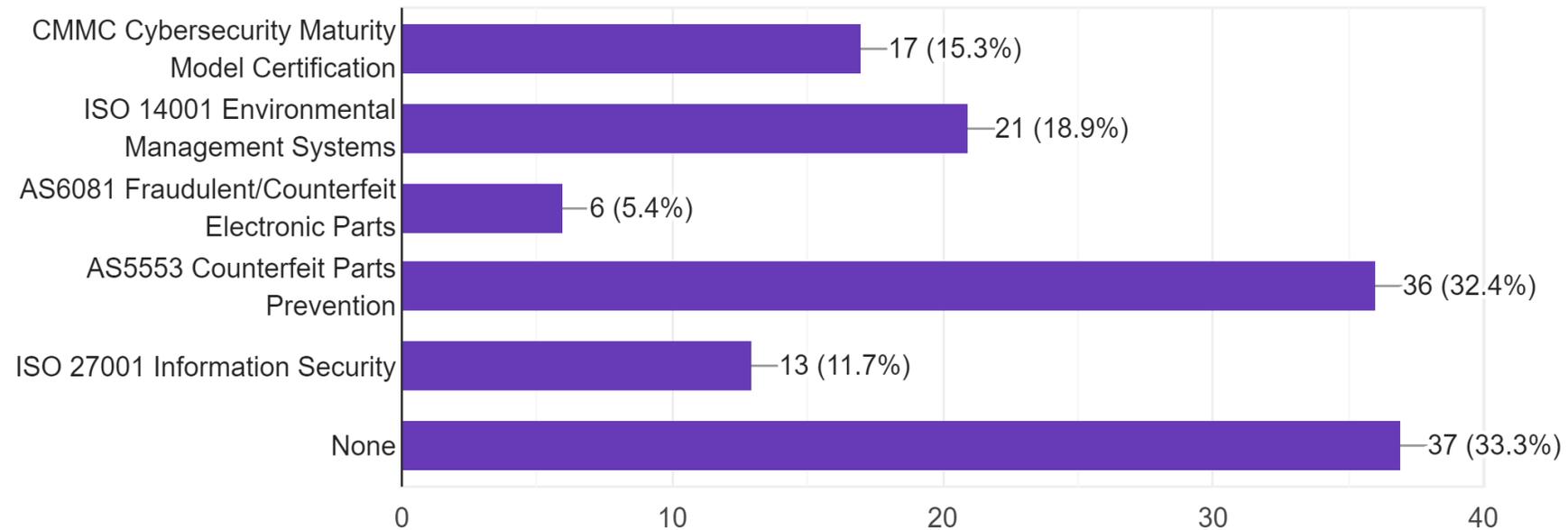
111 responses





#### 4. What other certifications / accreditations would you like ASA to offer?

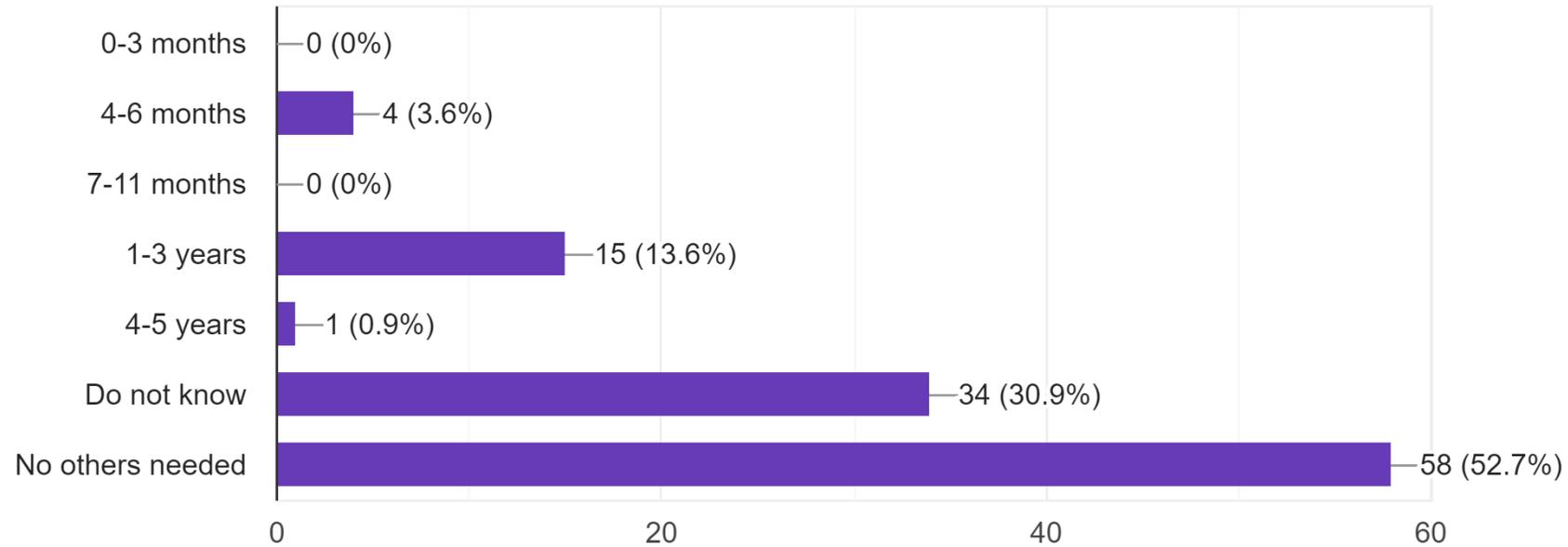
111 responses





### 5. When do you expect to need the certifications/accreditations listed in number 4 above.

110 responses



# Customer Satisfaction



We would like to know in what areas you our clients see as our strengths and weaknesses. We want to ensure that we promulgate our strengths to each customer. Just as important we want to know when you perceive we have not met your expectations.

## OPEN DISCUSSION

Beginning in the second half of 2022, We will begin calling after each audit to gather open and honest commentary on the level of service provided versus perceived. In the instances where we see a negative trend an improvement action will be initiated. When we see positive trends, we will endeavor to ensure these become a corner stone of our culture.

# Un-identified Needs



While ASACB tries its best to know the needs of its customer and industry, there are times we may require your input. Is there anything that your organization is being asked to achieve by a customer contract? We would like to know if we can be of additional service to our certified clients.

OPEN DISCUSSION

# Additional Services



Did you know that ASACB can assist in performing supplier audits for your organization that would offer the following.

- Free up personnel resources
- Co-ordinate travel to keep costs down by splitting expenses amongst several organizations
- Provide required reporting per your existing system requirements



**Thank you!**

**Questions?**

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