



March 16, 2020

Dear Members,

Clearly, we are entering uncharted times, both for our industry and our country.

I know I share all our concerns and hopes that anyone who falls ill due to the COVID-19 pandemic will be restored to full health, that our nation's health care providers will be safe, and that the serious preparations being taken by the governments around the world will be successful in protecting our global community.

Aviation is expected to take a financial hit; just as other industries will also suffer. It is going to be very tough during both the shutdown, and for a period as the world recovers. Have no doubt that we will recover, and that the aviation industry will once again inspire and amaze the world. People want to travel, airplane travel is needed, and the economy was very strong prior to the COVID-19 outbreak. These factors, along with others, will help bring aviation back.

What to expect from ASA?

- We are open, operating, and ready to support our member community;
- ASA's Board of Directors will be meeting virtually biweekly to discuss the state of the industry;
- Following each of the virtual Board meetings, we plan to email all members with any updates that may be helpful for you;
- ASA will hold FREE webinar training over the next few weeks and will email you the schedule.

We apologize for the short notice on the webinars, but things are changing quickly, and we are keeping in stride as best we can. The webinar training's will be on specific subjects that are useful to your employees and they will be free to members. We intend this to be an opportunity to make good use of the expected slow time by training staff so that we may come back in even better shape.

Yes, we have been conducting audits, and we intend to keep auditing as long as it is permissible and safe for both the Client and Auditor. I know there will be more to share in the coming days and weeks, and ASA plans to publish a weekly email to all members through the next few months. We will also post updates on social media.

ASA staff is working from home and is available using the normal contact information.

As always, we aim to serve and support our members and the aviation community in good times and in tough times. Let us remain as strong, united, and determined as ever, and let us look forward to brighter and busier days in aviation.

In this together,

Michele



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