CHELSEA TECHNOLOGIES

ASA/AFRA 2017 CONFERENCE

HOW DOES IT PROTECT & BETTER YOUR BUSINESS?

ASA RESTON, VA

parts • distribution • disassembly • recycling

AFRA 9-11 JULY 2017

JULY 2017

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TODAY'S QUESTIONS

- How does IT Protect and Better Your Business?

Goals to better the business means:

- More effective communications internal/external
- Higher Productivity and Morale
- Better and Faster Customer Service
- Data access from anywhere safe and secure 24x7
- Secure Data 24x7

ENVIRONMENT REQUIREMENTS

SECURED

SIMPLE

RELIABLE

FAST

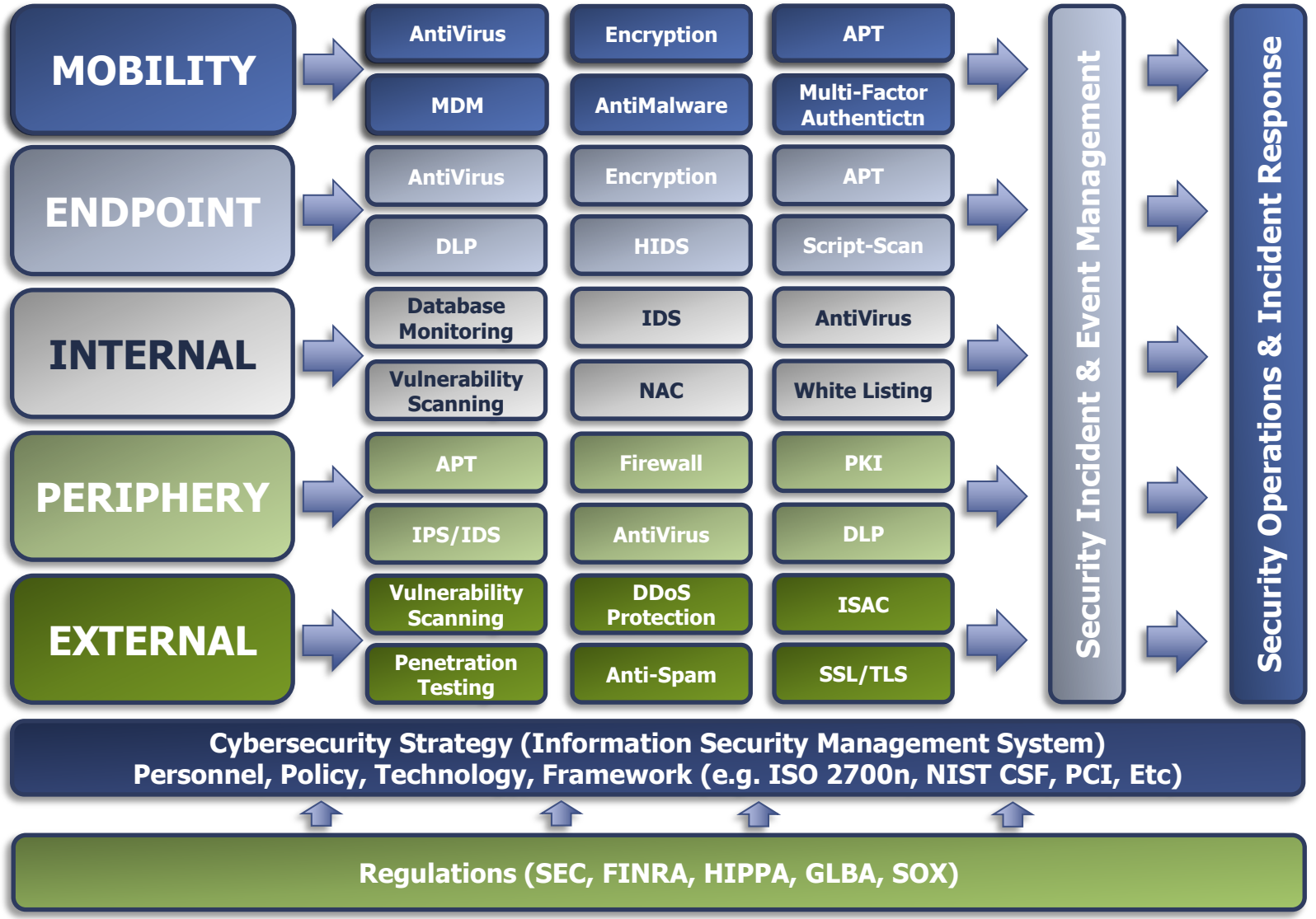
SECURED/PROTECTED DEFINED

Secure means Cybersecurity.

Have a plan and a strategy.

Regulations & compliance are pushed down from both vendors and customers.

Management needs to be onboard!!!



SIMPLE DEFINED

Simple should be achieved by having an intuitive environment where all users do not struggle with a multitude of applications from different vendors.

- **Onboarding/HelpDesk**
- **Troubleshooting**

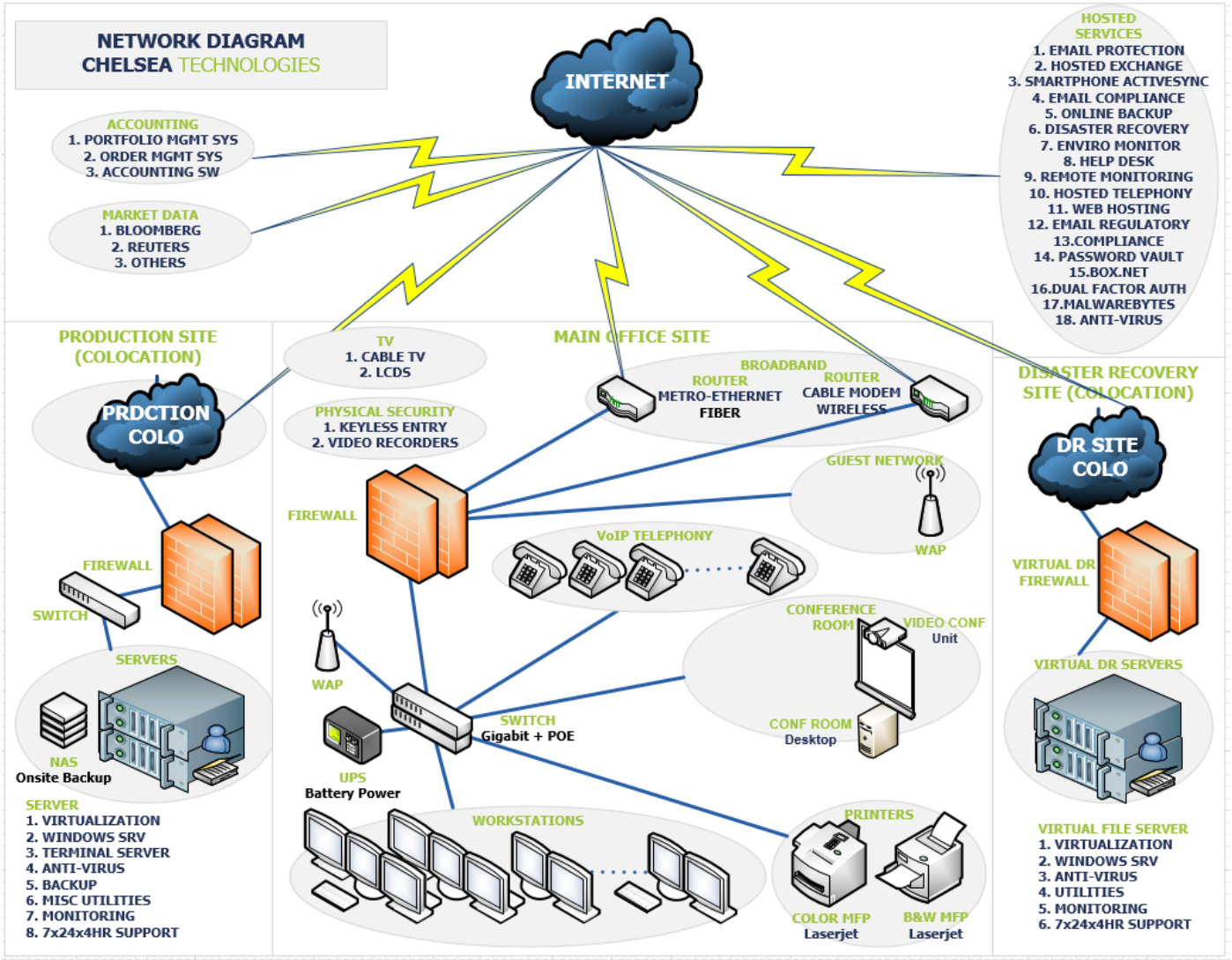
RELIABLE DEFINED

Reliability should be achieved by having IT Dept/IT Vendor check and point out the following areas with budgets and timeframe to execution:

- **Single Points of Failure**
- **Disaster Recovery Site (Active/Passive)**
- **Business Continuity Plan**
- **Online Backups**
- **Strong Cybersecurity System**
- **Cloud Ready – very important!**

FAST DEFINED

Fast should be achieved in multiple ways:

- **Internet – dual fast connection from different mediums (failover option)**
- **Network – gigabit internal speeds**
- **Servers – virtualization, memory, fast storage**
- **Desktops – memory, solid state drives, supported operating systems**
- **DR Site – Fast failover**
- **Maintenance – at all times**

BEST-PRACTICE INFRASTRUCTURE