

FINDING

CB: Aviation Suppliers Association dba
ASACB

Audit # - Finding #: ASA-ISO9001-WA-2011-2740, NCR 03

NCR Type: Minor

NCR Status: Plan Approved

Is this a Follow-Up to a Previous Finding?

If so, what is the Previous Audit # - Finding #:

Requirement Document: ISO/IEC 17021

Add Requirements Apply:

Requirement Section: 8.4.1

Requirement:

The certification body shall have a policy governing any mark that it authorizes certified clients to use. This shall assure, among other things, traceability back to the certification body. ... This mark shall not be used on a product or product packaging seen by the consumer or in any other way that may be interpreted as denoting product conformity

Statement of Finding:

Objective evidence substantiates that the ASACB mark is included on documentation that is seen by the consumer.

Audit Evidence:

Certificates of conformance witnessed during the audit incorporated the CB's mark on them. The General Manager also provided a statement of fact that this mark is included on Certificates of Conformance.

Plan Due Date: 9/12/2011

Evidence Implementation Due Date: 11/12/2011

Comments on Finding:

Withdrawn Justification:

Withdrawn Date:

Type Revision Justification:

Type Revision Date:

ANAB Accreditation Auditor's Sig _____

Date: _____

CB Representative's Signature: _____

Date: _____

Corrective Action Information:

Corrections

Response Date	CB Responses	Evidence	Review Date	ANAB's Responses	Reviewer	Approve
9/10/2011	See Attachment A	Attachment A for CAR-18 NCR-3 9-7-11.pdf	09/15/2011	The stated correction appears to properly address the condition however the parties responsible for the action and the implementation schedule were not identified.	Bryan Blunt	Needs More Information
9/19/2011	No correction is required at ASACB. However, the client will be notified in writing to review and remove the ASACB Mark from their Material Certification / Certificate of Conformance Form.		09/19/2011	The stated correction appears to properly address the condition however the parties responsible for the action and the implementation schedule were not identified.	Bryan Blunt	Needs More Information
9/24/2011	9/21/11 2nd Response to ANAB: No correction is required at ASACB. However, the client will be notified by ASACB by October 21, 2011 in writing to review and remove the ASACB Mark from their Material Certification / Certificate of Conformance Form.		09/27/2011	The stated correction plan is acceptable. Evidence of implementation is due by November 12, 2011.	Bryan Blunt	Fully Approved

Root Cause

Response Date	CB Responses	Evidence	Review Date	ANAB's Responses	Reviewer	Approve
9/10/2011	See Attachment A	Attachment A for CAR-18 NCR-3 9-7-11.pdf	09/15/2011		Bryan Blunt	Fully Approved

Corrective Actions

Response Date	CB Responses	Evidence	Review Date	ANAB's Responses	Reviewer	Approve
9/10/2011	See Attachment A	Attachment A for CAR-18 NCR-3 9-7-11.pdf	09/15/2011	The stated corrective action appears to properly address the root cause, however the parties responsible for the action and the implementation schedule dates have not been identified.	Bryan Blunt	Needs More Information
9/19/2011	<p>Corrective Action:</p> <ol style="list-style-type: none">1. All ASACB clients will be notified in writing to review and remove the ASACB Mark from their Material Certification / Certificate of Conformance Forms.2. All ASACB auditors will be sent a copy of this notification as a reminder for them to pay close attention to ASACB Mark usage.3. Training in the form of a one-on-one mentoring will be conducted and documented addressing the use of the ASACB Mark on client Material Certification / Certificate of Conformance Forms.		09/19/2011	The stated corrective action appears to properly address the root cause, however the parties responsible for the action and the implementation schedule dates have not been identified.	Bryan Blunt	Needs More Information

9/24/2011

9/21/11 2nd
Response to ANAB:
1. All ASACB
clients will be notified
in writing by ACAB by
October 21, 2011 to
review and remove
the ASACB Mark
from their Material
Certification /
Certificate of
Conformance Forms.

2. All ASACB
personnel and all
auditors will be sent a
copy of this
notification by the
Accreditation
Manager as a
reminder for them to
pay close attention to
ASACB Mark usage.

3. Training for all
ASACB personnel
and all ASACB
auditors will be
conducted by the
Accreditation
Manager and
documented by
October 21, 2011
addressing the use of
the ASACB Mark on
client Material
Certification /
Certificate of
Conformance Forms.

09/27/2011

The stated corrective
action plan is
acceptable.
Evidence of
implementation is
due by November 12,
2011.

Bryan Blunt

Fully
Approved
